



### **Diabetes Educator: Job Description**

The Diabetes Educator will be responsible for educating patients with diabetes on patient-specific lifestyle management tools. These include medication adherence, self-monitoring of blood glucose (SMBG), as well as diet and exercise. The Diabetes Educator will be expected to have a high level of compassion and patience and exhibit robust clinical knowledge related to diabetes, as well as strong verbal, non-verbal, and written communication skills.

#### **Diabetes Educator Responsibilities:**

- Proactively assist patients in diabetes management, including but not limited to SMBG and nutrition
- Empower patients to take control of their diabetes by offering patient specific education and coaching as well as encouraging positive lifestyle changes
- Respond promptly to patients when blood glucose is out of range (above or below range)
- Document all patient encounters promptly and properly
- Advocate for the patient and offer recommendations to the healthcare provider as necessary
- Communicate all patient related changes to the Operations Manager
- Other duties as assigned by the Program Lead and/or Operations Manager